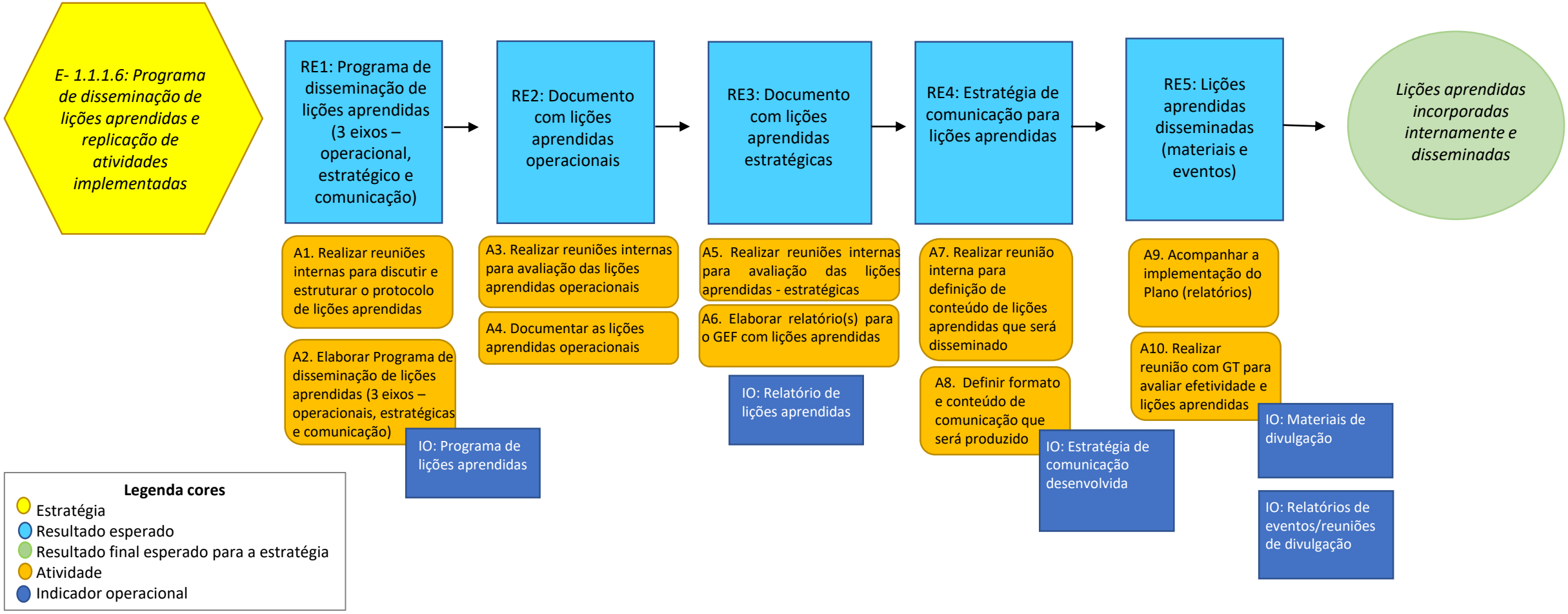ESTRATÉGIA 1.1.1.6 – LIÇÕES APRENDIDAS